

Public Water Supply District #3 of Clay County Missouri

Application for Leak Adjustment

PWSD #3 of Clay County, Missouri a one time –allowance per two-year period from last adjustment on customer bills for qualifying water leaks.

Please read the following guidelines to determine whether you may qualify for Leak adjustment.

- 1. Leak adjustments will only be considered for leaks occurring on the water service line that lies between the meter and the external connection to the residence.**
- 2. No adjustment if you received a previous adjustment during the last 2 years (for example – received adjustment on 02/28/2019 will not receive another until after 02/28/2021).**
- 3. No adjustment for leaks occurring indoors, such as those stemming from faucets, toilets, blown pressure valves or hoses, faulty pipes or appliances.**
- 4. No adjustment for premises left or abandoned or vacated without reasonable care for the plumbing system;**
- 5. No adjustments for filling of swimming pools or leaks attributed to or associated with swimming pools.**
- 6. No adjustment for leaks or excessive water use from irrigation systems, livestock tanks, landscaping or lawn watering equipment.**
- 7. No adjustments for home under construction.**
- 8. Repairs must be undertaken within (45) forty five days of when PWSD #3 employee notified the customer regarding the possibility of a leak or when the customer discovers the leak.**
- 9. Copies of the repair receipts (for labor, supplies or services) must be provided with the application for Leak Adjustment.**
- 10. In order for the application to be considered, the Leak Adjustment Application must be completed and returned to the PWSD #3 Business Office within (90) ninety days of the leak repair.**

If you believe you qualify and wish to apply for a Leak Adjustment, please complete this form and return it to the PWSD #3 Business Office as soon as possible with the necessary receipts or support documentation.

NOTICE: You must request a Leak Adjustment by submitting a completed and signed Leak Adjustment Application Form (including proof of the repairs) to the PWSD #3 Business Office within 90 days of the leak repair.

IMPORTANT: Please be aware that a large leak may result in a water bill that could total SEVERAL THOUSAND DOLLARS! Small leaks are typically less, but many small leaks are often a sign of a problem water line and indicate that larger and more expensive leaks are likely to

happen in the future. If you request and receive an adjustment for a leak, large or small, you will not be eligible for another leak adjustment for another 2 years. If a service line is prone to future leaks, the best way to reduce the risk of a second leak is not to patch or "spot-fix" the break, but to replace the entire line. Because each circumstance is unique, we strongly suggest that you contact your repair provider for professional advice given your particular circumstance.